



## Requirement:

**Server files** can be installed on the following Operating Systems:  
Windows Server 2022 or newer or newer Standard or DataCenter  
Windows 11 non-home

**Client files** can be installed and launched on the full WINDOWS Operating Systems:

**\*\*Server 2019 and older Servers, Windows 10 and older Windows are no longer supported. However, you may still be able to install and run; but, you do so at your own risk.**

If you have clients that need access from other devices, such as iOS, Android, Chromebook, MAC, or Ubuntu, we have an add-on product called GO-Global: <https://www.resource-dynamics.com/goglobal.html> that will give you the ability to web-enable your software (and not just HelpDesk!).

## Resources:

All operating systems (recommend to be 64-bit).  
8 GB MB minimum  
500 GB hard drive disk space (recommend an SSD)  
Processor Speed 3 GHz minimum (recommend 4 GHz)

**Port** 9800 reserved for Total Support HelpDesk communication.