Total Contacts with HelpDesk Solution
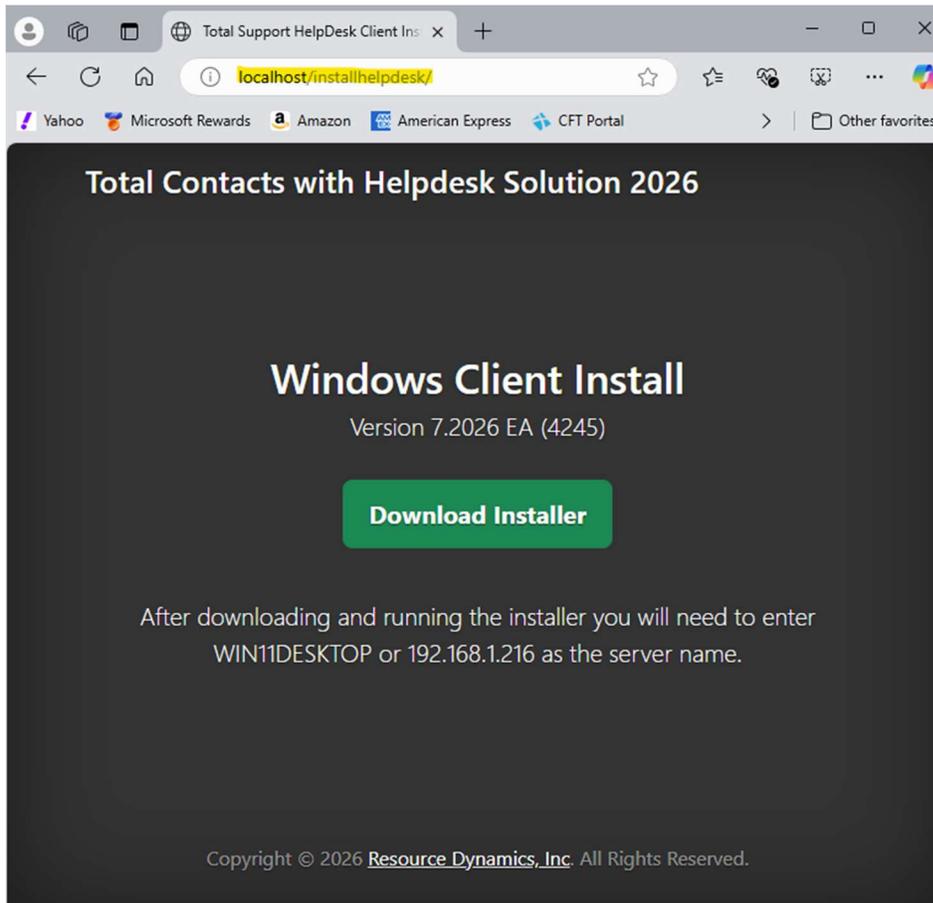# Version 7

Client Install

There are a few ways you can install a client.

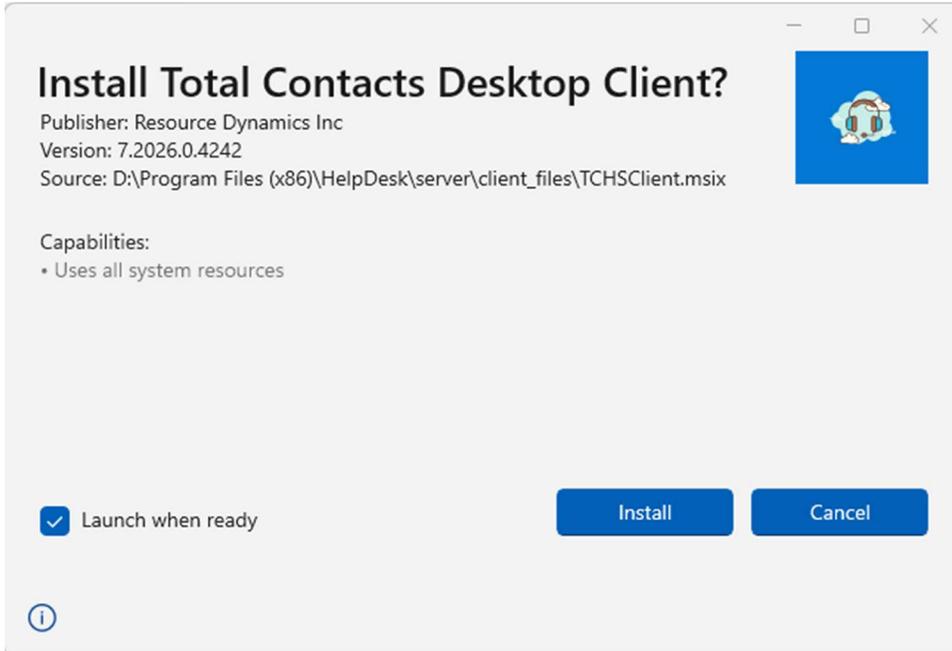Recommended way:

From any client, open local browser and enter //localhost/installhelpdesk This is the screen that will display. Click on the green button to download the client installer.
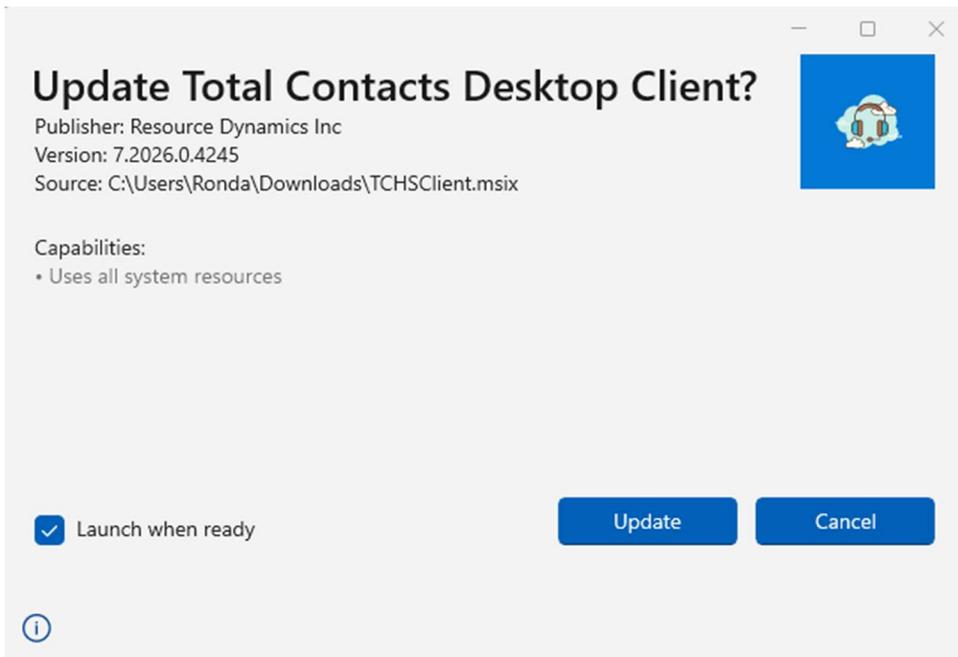

Once downloaded, the file will be in your default Downloads folder.
File name TCHSClient

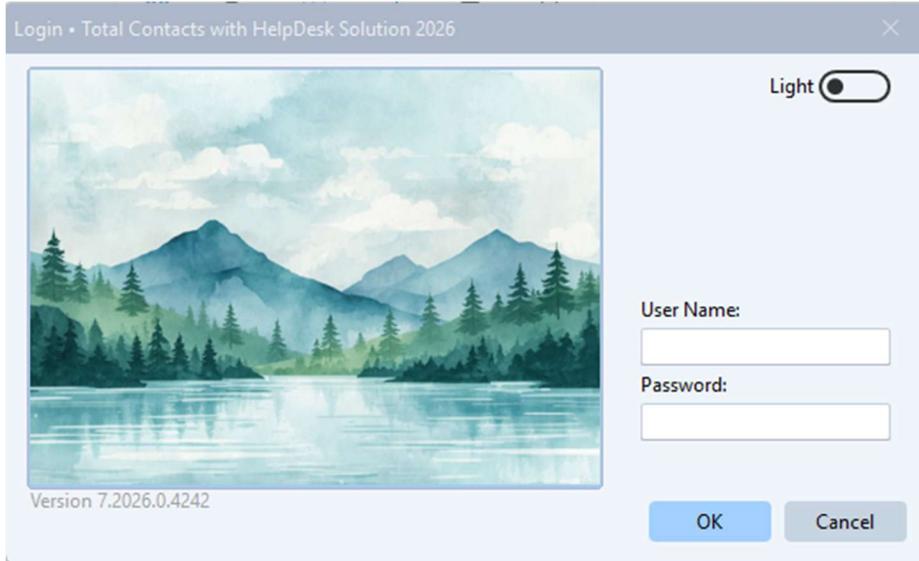Launch the installer and this screen will display.

If this is a new client install you will have the 'install' button.

If you run the client install again, you will have an 'update' button.

Once installed, the logon screen will automatically display for you.

The default is ADMIN user with no password. If your ADMIN has configured the Users, you should logon with your credentials.

The Total Contacts with HelpDesk Solution Client is installed as a Windows APP. You can go to your installed APPS, locate Total Contacts Desktop Client and pin to your taskbar.